

Joao Victor Maynard Mota

AI Product Builder | Product Operations | Agentic Systems

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Berlin-based product builder who turns ambiguous operational problems into production systems. Built Eva across desktop, server, mobile and 1,500+ customer machines, and owns Lana, a multi-tenant AI scheduling SaaS with active customers.

EXPERIENCE

AMS Solucoes Tecnologicas

Remote from Berlin, Germany | Jan 2025 - Present

Technical Support Automation Specialist

- Built Eva, an AI remote-operations platform spanning an Electron console, multi-tenant server and Windows workers, used across 1,500+ machines at 300+ customer companies.
- Translated recurring support bottlenecks into reusable product flows with internal users; a 3-person team now serves about 300 customers, a workload previously handled by roughly 20 staff.
- Designed snapshot-first computer use that combines screenshots with Windows UI Automation bounds and refreshes element references after interface changes instead of relying on stale UI state or fixed coordinates.
- Defined shared run and event behavior across Desktop and Mobile, with server-side conversation state, WebSocket relay and event recovery after disconnects.

Lana

Remote | Oct 2025 - Present

Founder / AI Product Builder

- Built and operate a production scheduling SaaS with active customers, independent channel inboxes, a React dashboard and an Expo/React Native app.
- Designed guarded booking tools, versioned message models and grouped confirmations that retain the sender, message content and appointment scope across delivery attempts.
- Built role-specific team assistants with shared web/mobile history, replayable events and persisted tool results; own Stripe billing, queues and production operation.

Ana Health

Remote | May 2025 - Aug 2025

Growth Technology Contractor

- Built landing pages, acquisition flows, integrations and BI views for growth, commercial and marketing operations.
- Delivered an internal risk-mapping workflow used by 1,400+ employees, with automated scoring and indicators for HR and managers.

AMS Solucoes Tecnologicas

Aracaju, Brazil | Jul 2023 - Jan 2025

Support Analyst

- Investigated ERP, integration and database issues using DB2, ODBC, PostgreSQL, psql and WinSQL while communicating directly with customers.
- Identified recurring incident patterns and operational bottlenecks that later became the product requirements for Eva.

SELECTED SYSTEMS

Local Computer Vision Post-Training | *Computer vision, local AI, model post-training*

Current work on post-training a local computer-vision AI system for suspicious-behavior detection in a retail-store network.

Clarify - Open Source | *Python/Qt, React/Tauri, Swift, Expo, Django, PostgreSQL*

Built Windows dictation, an iOS keyboard and an account service with synchronized vocabulary, snippets and new history; local/BYOK desktop processing, safe text publication and cost reservations before hosted provider calls.

SKILLS

Product: Discovery, workflow mapping, scoping, prioritization, product operations, AI UX, stakeholder alignment, production validation

AI systems: Agent tools, computer use, RAG, human-in-the-loop, guardrails, event-driven workflows, context and memory, Codex, Claude Code

Technology: TypeScript, Node.js, React, Electron, Expo/React Native, PostgreSQL, Drizzle, Redis/BullMQ, Qdrant, Python, APIs

Languages: Portuguese native, English C1, Spanish B1, German A1

EDUCATION

Anacortes High School, United States - High School Diploma, exchange programme (2023)

Universidade Tiradentes, Brazil - Business Administration coursework, one semester completed (2023)